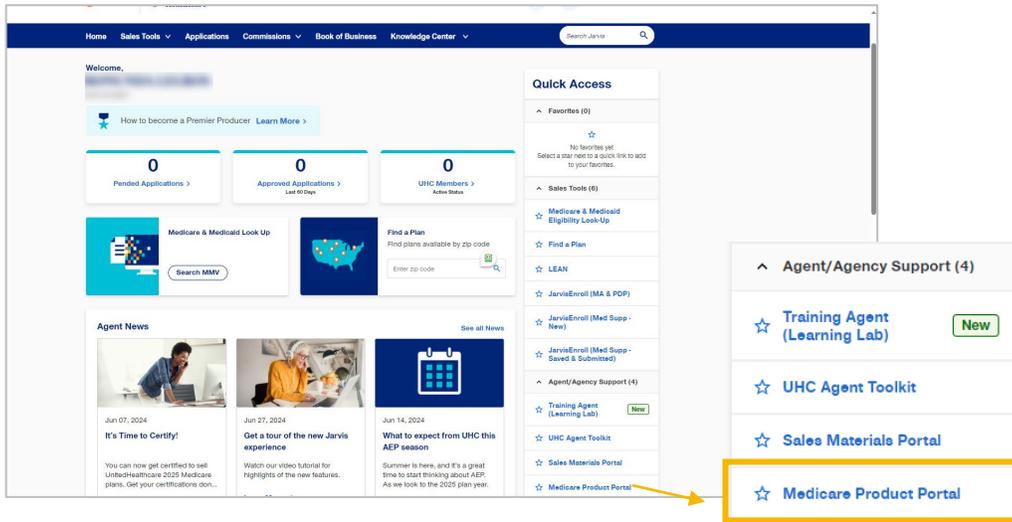


Medicare Product Portal – Access



Jarvis Home page (desktop and tablet)

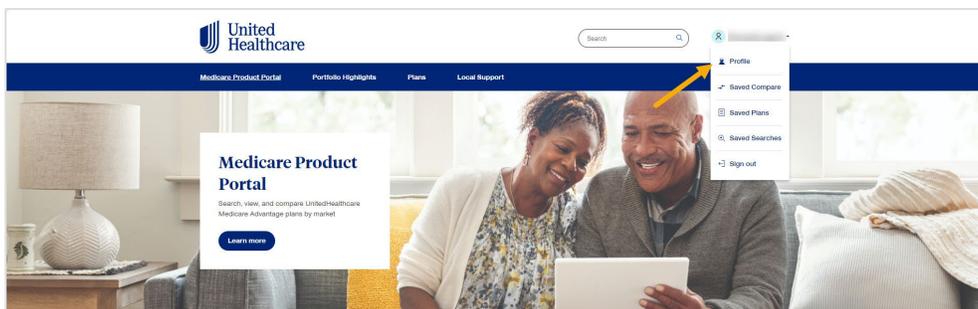


1. Sign-in to Jarvis.
2. Select the Medicare Product Portal tile from the Home page.

3. Medicare Product Portal will launch in a new browser tab.

Note: Access on desktop or tablet for optimal experience including interactive map.

Medicare Product Portal – Home page (desktop and tablet)



4. Once you are signed into the Medicare Product Portal, you'll be brought to the Home page.

Click on your name in the upper right corner to personalize your experience.



Medicare Product Portal - Access



Medicare Product Portal – Profile page (desktop and tablet)

The screenshot shows the 'Profile' page on a desktop. The 'Your location' section has dropdown menus for 'Select State' (Virginia) and 'Select County' (Hampton City). A 'Search by Zip Code' field is empty. Below the dropdowns, a blue box indicates '12 Plans Available' for 'Hampton City, Virginia'.

5. From the **Profile** page, enter a zip code or state in **Your Location** field and click the magnifying glass to search for your county.

Note: you can change your location at any time.

This screenshot shows the 'Your location' section with the 'Select County' dropdown menu open. The dropdown list shows 'Hampton City, Virginia (23666)'. A yellow arrow points to this option. The 'Search by Zip Code' field now contains '23666'.

6. Select the county name that populates and click **Submit**.

Note: if a zip code extends into multiple counties, all counties will display, and user can select the desired county.

Medicare Product Portal – Profile page (desktop and tablet)

The screenshot shows the 'Profile' page with the user's name 'Ashley Smith' and email 'ashley_a_smith@uhc.com'. The 'Your location' section shows 'Select State' as 'Texas' and 'Select County' as 'Brewster'. The 'Search by Zip Code' field contains '78915'. Below it, a blue box indicates '10 Plans Available' for 'Brewster, Texas'.

7. Entering a location personalizes the Medicare Product Portal by displaying plans and local support based on zip code/county.

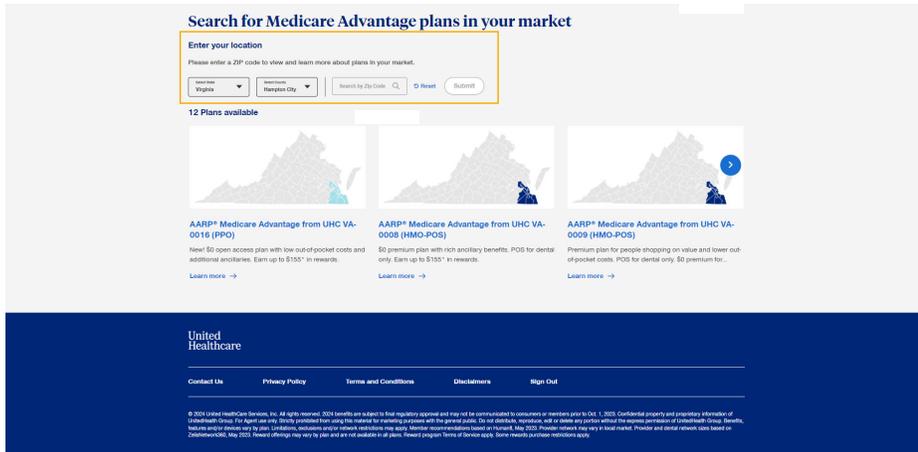
Select **Medicare Product Portal** tab on the blue banner to exit your **Profile**.



Medicare Product Portal - Access

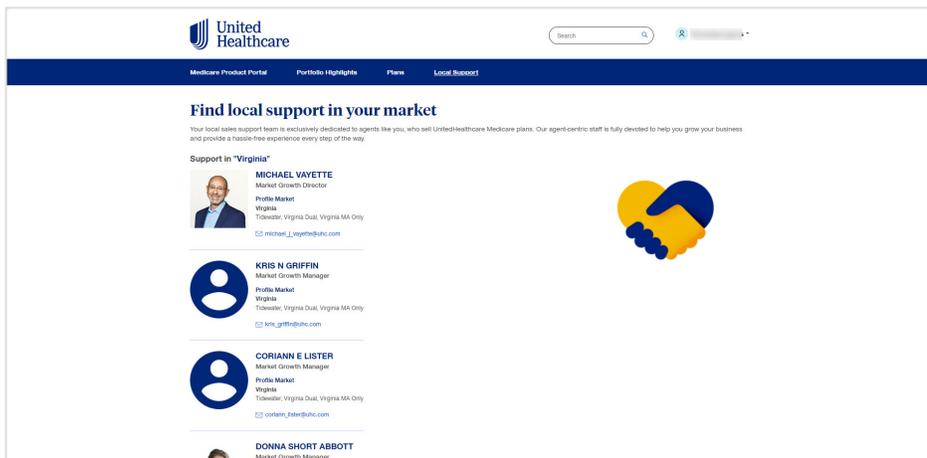


Medicare Product Portal – Home page (desktop and tablet)



8. From Medicare Product Portal tab, scroll to the bottom of the page to view Medicare Advantage plans available in the selected zip code/ county with an enhanced search functionality.

Medicare Product Portal – Local Support page (desktop and tablet)



9. Select **Local Support** from the blue banner.

Here, the portal will display Market Growth Manager and Growth Director contact information based on the selected county.

Note: If you are having any issues accessing the Medicare Product Portal, please contact PHD via phone in English at 1-888-381-8581 or en Español at 1-866-235-5990.